

# FIELDFUZE ACCEPTABLE USE POLICY

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Version: 1.0.0

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This Acceptable Use Policy ("AUP") governs your use of FieldFuze. Violation of this AUP may result in suspension or termination of your account.

## 1. PROHIBITED ACTIVITIES

You may NOT use FieldFuze to:

### 1.1 Illegal Activities

- Conduct illegal transactions or business
- Violate any applicable laws or regulations
- Evade taxes or engage in money laundering

### 1.2 Fraud and Misrepresentation

- Create fraudulent invoices or estimates
- Misrepresent your business or services
- Charge customers for services not rendered
- Manipulate payment amounts or fees

### 1.3 Spam and Abuse

- Send unsolicited bulk messages (spam)
- Harass customers or other users
- Send threatening or abusive communications

Users may not use FieldFuze to send SMS messages to recipients who have not explicitly opted in, nor may they use the platform to conduct independent or off-platform SMS campaigns. All SMS communications must comply with FieldFuze's opt-in and compliance requirements.

### 1.4 Security Violations

- Attempt to access other users' accounts
- Circumvent security measures
- Upload malware or malicious code
- Perform unauthorized vulnerability testing

### 1.5 Data Misuse

- Scrape or harvest user data
- Use the platform to collect data for sale
- Violate customer privacy rights

### 1.6 Platform Abuse

- Resell or sublicense access to the Service

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- Create multiple accounts to evade limits
- Impersonate other users or businesses
- Interfere with platform operations

### 1.7 Content Violations

- Upload illegal or offensive content
- Infringe on intellectual property rights
- Upload content you don't have rights to

## 2. ENFORCEMENT

### 2.1 First Offense (Minor Violations)

- Warning email
- Request to cease the activity
- Temporary feature restrictions

### 2.2 Repeat Offenses

- Account suspension (temporary)
- Feature restrictions
- Investigation of activity

### 2.3 Severe Violations

- Immediate account termination
- Forfeiture of any prepaid fees
- Report to appropriate authorities
- Legal action if warranted

### 2.4 Appeal Process

If you believe your account was suspended in error, contact [admin@toricentlabs.com](mailto:admin@toricentlabs.com) within 10 days.

## 3. REPORTING VIOLATIONS

To report a violation of this AUP, email [admin@toricentlabs.com](mailto:admin@toricentlabs.com) with:

- Description of the violation
- Any supporting evidence
- Affected parties (if applicable)

## 4. UPDATES

We may update this AUP to address new concerns. Continued use after changes constitutes acceptance.